



Cascadia

WATER™

Keeping you connected with your water company

In 2024 we are excited to celebrate our 6th anniversary bringing water to Whidbey Island, the Olympic peninsula, and many more communities throughout Washington.



What are PFAS?

Per- and polyfluoroalkyl substances (PFAS) are a group of man-made chemicals that resist grease, oil, water, and heat. They have been used in industry and consumer products since the 1940s. Studies have shown that exposure to certain levels of PFAS can lead to various health problems including increased risk of certain cancers, developmental effects and reduced immune system.

What are our results?

So far, all systems tested have resulted in "ND" (Not Detected) for perfluoroalkyl and polyfluoroalkyl PFAS. We will notify you if we receive a positive result.

Meter Upgrades in 2024

We have many upcoming projects this year, but we are especially looking forward to our new meter reading software. This is an ongoing project we hope to have completed by the end of 2026. Operators will be equipped with tablets that have special software that will allow them to automatically connect and store the information on the meters, as well as detect leaks when they drive through each water system.

-Contact our customer service representatives Monday-Friday from 8am-4pm or email us anytime at info@cascadiawater.com

Office: 888-235-0510

-For emergencies such as main breaks or water quality, please contact us immediately.

Emergency: 833-591-3336

How can you conserve water this spring & summer?

Indoors

Check faucets & pipes for leaks (including laundry and dishwasher hoses) Check your toilets. Older toilets can use up to 5 gallons of water every flush!

Outdoors

Avoid overwatering. If runoff occurs, stop watering immediately. Avoid using a hose to clean your sidewalk, patio, or driveway, instead use a leaf blower or a broom.

Water Testing

Our water operators are dedicated to keeping your water safe. Operators take samples from the well site and multiple locations throughout the system on a routine basis. The water you may be getting at your house may test differently than water sampled at the well site. Water samples are sent to a lab and tested to make sure your drinking water is safe from any contaminants, such as E. coli and other unwanted bacteria.

You can read more about what we test for and our results under the water quality tab on our website.

Go Paperless

On our website you can register or create an account that will allow you to store payment methods, set up auto pay, and view your individual usage graph.

<https://cascadiawater.com/>

Working on keeping your water clean

Service interruptions can occur, usually due to an emergency or when we are repairing infrastructure. We will give at least 24-hours advanced notice before shutting off the water, (except for emergencies). Be on the lookout for signs at the main entrance roads, as well as emails & robocalls. Please contact us immediately if you are experiencing dirty water or are concerned you may have a leak, so we can help to resolve the problem as quickly as possible.

